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Abstract
R.O.C. Force is limited to the national defense budget. In order to adjust the framework of the national defense rationally, to reduce personnel's cost, to improve the cost of maintenance and military investment budget, “Jing-ching Program” has been practiced since January of 2004 after well-assessed and well-planned discretion. It is expected to reach multiple benefits: “national defense resources are used effectively,” “manpower pluralism,” “the budget structure of national defense is rational,” “the troops goal accords will follow the people,” “the weapon system is more effective” and “to construct unite the ability of fighting instantly.” The integration of national defense resources lead country's force troops to make the transition in an all-round way, which builds and constructs the high-quality fighting capacity of air force to maintain the advantage of R.O.C. Force quality. This research emphasizes on employees personnel, sergeants and officers as the research objects in the supply operations of Air Force. This research applies Balanced Score Card（BSC）to provide some constructive suggestions for the current accessory supply operation in the Air Force. On the basis of BSC conception, the research goes through a series of personnel interviews at different levels. Then, it proceeds with descriptive statistics and the factor analysis on the “Performance Evaluation” questionnaire in search of the core indicators which may affect the accessory management. Based on the four dimensions: Finance, Customer, Business Processes, and Learning and Growth, this study offers the reference while planning supply organization and procedure for the manager level in the future.
Key words: Performance Evaluation, Performance Indicators, Balanced ScoreCard
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